

ORIGINAL



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ARIZONA CORPORATION COMMISS...

UTILITY COMPLAINT FORM

4700

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 52910Date: 6/13/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Mary

Sorenson

Account Name:

Mary Sorenson

Home: [REDACTED]Street:

[REDACTED]

Work:City:

Gold Canyon

CBR:State:

AZ

Zip: 85218is:Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]Nature of Complaint:

Docket No. Sw 02519A-06-0015

June 5, 2006

Arizona Corporation Commission

1200 W. Washington St.

Phoenix, Arizona 85007

AZ
DRP COMMISSION
DOCUMENT CONTROL

2006 JUN 13 1P 2:46

RECEIVED

Dear Commission Members:

I am responding to the proposed increase in sewer rates being requested by the Gold Canyon Sewer Company from \$35.00 per month to \$70.34 per month.

I wish to express my concern and objection to this increase for the following reasons:

1. The increase would on be on top of what is already one of the very highest for sewer services throughout the Phoenix area, and these rates have been some of the highest for at least 12 years while other municipalities have been substantially lower. In addition, there is no adjustment made for those individuals who vacate their premises for a period of time each year during the summer months, resulting in even higher rates based on usage.

2. The reconstruction of Gold Canyon Sewer was promising to eliminate the odors emitting from the facility, which certainly has not occurred!

3. At the time of their requested expansion, they assured all parties concerned that there would be no rate increase to users due to this expansion. Regardless of who made that promise, it was done in good faith by a qualified representative of Gold Canyon Sewer, and it should be honored as such.

I certainly feel that any increase doubling service fees for addressing a problem that did not meet environmental requirements in the first place as well as burdening existing users with costs of providing services to new

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

housing developments, is unconscionable. I would appreciate it if you, as members of the commission with authority to either grant or deny this rate increase, give our user complaints serious consideration.

Sincerely,
Mary Sorenson

[REDACTED]
Gold Canyon, Arizona 85218

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

¶Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

¶The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

¶Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

¶Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

¶Sincerely,
¶Bradley G. Morton
¶Public Utilities Consumer Analyst II
¶Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52910

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52909**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** **Bernard****Sarich****Account Name:** Bernard & Joan Sarich**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** **Gold Canyon Sewer Company****Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. Sw 02519A-06-0015

06/06/06

Mr. Marc Spitzer JUN 2

Arizona Corporation Commission

Utilities Division

1200 W. Washington Street

Phoenix, Arizona 85007-2996

Re: GCWWTF Case Docket No. SW-025 19A-06-0015-0638

Complaint

This letter is in protest to the proposed 100% sewer rate increase requested by Gold Canyon Sewer/Algonquin Power Fund.

We have been homeowners in Mountainbrook Village of Gold Canyon, Az. since 1996.

It is impossible to comprehend how a company can get into a financial bind that justifies doubling its already inflated sewer rates from \$35.00 to \$70.00 a month when surrounding communities are paying under \$20.00 per month.

As homeowners we do not accept that it is our financial obligation to pay for this corporations expansion of these facilities to new developments in the Gold Canyon area. Furthermore, this facilities location with subsequent expansions in the midst of a residential and commercial shopping area has created odor problems are obnoxious and continue to remain unresolved.

We respectfully request that you do not allow the referenced rate increase.

Bernard & Joan Sanch

Gold Canyon, AZ. 85218

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52909

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Fax:****Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52908**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Ed****Savchenko****Account Name:**

Ed & Shirley Savchenko

Home:**Street:****Work:****City:**

Gold Canyon

CBR:**State:**AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:**

Sewer

Contact Name:**Contact Phone:****Nature of Complaint:**

Docket No. Sw 02519A-06-0015

Mr. Jeff Hatch-Miller, Chainflam
Arizona Corporations Commission
Utilities Division
1200 West Washington
Phoenix, Arizona 85007-2996

RE: GCWWTF CASE / DOCKET NO. SW 025 19A-06-0015

Dear Mr. Hatch-Miller,

We are residents of Gold Canyon, Arizona, and customers of the Gold Canyon Sewer Company (GCSC). This is being written in opposition to the GCSC's request to increase our cost from \$35 to \$70.34 per month for our residential sewer service.

We can find no justification for such an increase. In fact, we wonder how GCSC can justify its current \$35 monthly charge. In the year 2005, water usage charge for our residence was \$307, and GCSC charged us \$445 to discharge it through their sewer system. So, we believe the \$35 per month charge is already exhorbitant. According to the local newspaper, GCSC's representative, Dave Kerr, stated: "I know it is a bit of a sticker shock, but we just completed a \$12 million investment in the Gold Canyon plant to expand it and to alleviate odor problems, and we deserve a return on our investment". During my career, I have started and developed three successful business etiterprises. When we decided to expand those businesses, we either financed them ourselves, borrowed the necessary capital or sought investors to provide the fimds. If we were not already realizing enough profit from our buSiness to provide a reasonable return on our investment, we would not go forward with the expansion. What world does GCSC live in that they think they can simply charge their existing customers more so that they can expand their business, their customer base and their profits. I assure you their customers would abandon them overnight if they bad a choice.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Furthermore, the odor problems Mr. Kerr referred to have not been resolved. I frequently play golf on the fairways immediately adjoining the GCSC plant, and I can attest to the fact that there are times when it is difficult to breath in the area. Shouldn't it be an integral part of a "treatment" plant's design to contain such odors? Perhaps, GCSC should pursue the matter with their architect/designer.

It is our understanding that GCSC's charter or grant to do business in Gold Canyon provides them the tight to earn a 10% profit. If that is correct, I suggest that you implement an audit of GCSC's books and business to detennine if they are currently realizing a profit - based upon the \$35 per month charge. If they are, how much? If too much, perhaps, a rate decrease is in order.

cc: Kristin K. Mayes, William Mundell, Marc Spitzer, Mike Gleasson Gold Canyon Community Associations
United, Apache Junction/Gold Canyon Independent
ED & Shirley Savchenko

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52908

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52901**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

Kathleen

Johnston

Account Name:

Kathleen Johnston

Home: (480) 000-0000**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218**is:****Utility Company:**

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

[REDACTED]

Nature of Complaint:

Docket No. Sw 02519A-06-0015

Mr. Jeff Hatch-Miller, Chairman
Arizona Corporations Commission
Utilities Division
200 West Washington
Phoenix, Arizona 85007-2996
RE: GCWWTF CASE / DOCKET NO. SW 025 19A-06-0015

Dear Mr. Hatch-Miller,

We are residents of Gold Canyon, Arizona, and customers of the Gold Canyon Sewer Company (GCSC). This is being written in opposition to the GCSC's request to increase our cost from \$35 to \$70.34 per month for our residential sewer service.

We can find no justification for such an increase, in fact, we wonder how GCSC can justify its current \$35 monthly charge. In the year 2005, water usage charge for our residence was \$307, and GCSC charged us \$445 to discharge it through their sewer system. So, we believe the \$35 per month charge is already exorbitant. According to the local newspaper, GCSC's representative, Dave Kerr, stated: "I know it is a bit of a sticker shock, but we just completed a \$12 million investment in the Gold Canyon plant to expand it and to alleviate odor problems, and we deserve a return on our investment". During my career, I have started and developed three successful business enterprises. When we decided to expand those businesses, we either financed them ourselves, borrowed the necessary capital or sought investors to provide the funds. If we were not already realizing enough profit from our business to provide a reasonable return on our investment, we would not go forward with the expansion. What world does GCSC live in that they think they can simply charge their existing customers more so that they can expand their business, their customer base and their profits. I assure you their customers would abandon them overnight if they had a choice.

Furthermore, the odor problems Mr. Kerr referred to have not been resolved. I frequently play golf on the

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

fairways immediately adjoining the GCSC plant, and I can attest to the fact that there are times when it is difficult to breath in the area. Shouldn't it be an integral part of a "treatment" plant's design to contain such odors? Perhaps, GCSC should pursue the matter with their architect/designer.

It is our understanding that GCSC's charter or grant to do business in Gold Canyon provides them the right to earn a 10% profit. If that is correct, I suggest that you implement an audit of GCSC's books and business to determine if they are currently realizing a profit – based upon the \$35 per month charge. If they are, how much? If too much, perhaps, a rate decrease is in order.

Sincerely,

cc: Commisioners Kristin K. Mayes, William Mundell, Marc Spitzer, Mike Gleasson
Gold Canyon Community Associations United, Apache Junction/Gold Canyon Independent
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

¶Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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¶Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

¶Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

¶Sincerely,

¶Bradley G. Morton

¶Public Utilities Consumer Analyst II

¶Utilities Division

End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52901

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52907**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****James P.****VanEyck****Account Name:**

James P. VanEyck

Home: [REDACTED]**Street:** [REDACTED]**Work:****City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218**is:****Utility Company:****Gold Canyon Sewer Company****Division:**

Sewer

Contact Name: [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. Sw 02519A-06-0015

James P. VanEyck
June 6, 2006
Arizona Corporation Commission
Customer Services Section
1200 W. Washington Street
Phoenix, AZ 85007
RE: Gold Canyon Sewer Company Application
Docket No. SW-02519A-06-0015

Thank you for the opportunity to comment on the application of Gold Canyon Sewer Company for an increase in its rates. I am a property owner at 7150 E. Mariola Court, in Mountainbrook Village, Gold Canyon.

The utility's application for a 101 percent increase in rates to \$70.34 is out of line and demonstrates mismanagement on the part of the utility. It is an exorbitant amount to pay on a permanent residence, not to mention a seasonal residence, which my property is. Compare the annualization of this rate, \$844.00, to what I pay on a permanent residence in Wisconsin for sewer and water, \$322.00. Moreover, compare the proposed rate of \$844.00 per year for sewer alone to what I pay in taxes on this same property, \$2,962.00. That's an additional 28.5 percent of my property tax bill just for sewer service. Simply out of line!

I ask the Commission to deny the utility's request for an increase and to require that the utility demonstrate 1.) better responsibility to the public and 2.) appropriate cost control in order to justify any rate increase of a much more modest and reasonable amount.

Cc: Gold Canyon Sewer Company
Board President, MountainBrook Village
[REDACTED]

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

¶Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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¶Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

¶Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

¶Sincerely,
¶Bradley G. Morton
¶Public Utilities Consumer Analyst II
¶Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52907

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52906**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

Joe

Sharr

Account Name:

Joe & Betty Sharr

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218**is:****Utility Company:**

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]**Nature of Complaint:**

Docket No. Sw 02519A-06-0015

May 26, 2006

Mr. Brad Morton

Arizona Corporation Commission, Utilities Division

1200 W. Washington Street

Phoenix, Arizona 85007-2996

Dear Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% sewer rate increase to \$70 per month.. GCWWTF Case Docket No. SW- 025 19A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes. Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps the Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But---does this give them the right to take advantage of a situation where we have no other alternative??? The answer to this question is "NO"! There are still odor issues and we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!!

Phone number [REDACTED] Gold Canyon Property Owner Address

Gold Canyon, Arizona 85218

Betty Sharr

Gold Canyon Property Owners

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52906

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52895**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Ron****Schweder****Account Name:**

Ron & Pat Schweder

Home: [REDACTED]**Street:** [REDACTED]**Work:****City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85018**is:****Utility Company:****Gold Canyon Sewer Company****Division:**

Sewer

Contact Name: [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. Sw 02519A-06-0015

June 3, 2006
Mr. Jeff Hatch-Miller
Arizona Corp. Commission
Utilities Division
1200 W. Washington St.
Phoenix, AZ 85007-2996

Dear Mr. Jeff Hatch-Miller:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month. (GCWWTF Case Docket No. SW-02519A-06-0015)

It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. We find this proposed increase ludicrous, as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But, does this give them the right to take advantage of a situation where we have no other alternative??? The answer to this question is "NO"! There are still odor issues and we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!

Your attention to this matter is appreciated.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Sincerely,
Gold Canyon Property Owners

Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52895

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinionNo. 2006 - 52899Date: 6/13/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Katrina

Keller

Account Name:

Katrina Keller

Home: [REDACTED]Street:

[REDACTED]

Work:City:

Gold Canyon

CBR:State:

AZ

Zip: 85218is:Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. Sw 02519A-06-0015

May 26, 2006

Mr. Brad Morton

Arizona Corporation Commission, Utilities Division

1200 W. Washington Street

Phoenix, Arizona 85007-2996

Dear Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% sewer rate increase to \$70 per month... GCWWTF Case Docket No. SW- 025 19A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes. Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps the Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But---does this give them the right to take advantage of a situation where we have no other alternative??? The answer to this question is "NO"! There are still odor issues and we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!!

Your attention to this matter is appreciated.

Katrina Keller

Gold Canyon Property Owners

[REDACTED]
Gold Canyon Property Owner Address

[REDACTED]

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Gold Canyon, Arizona 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

¶Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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¶Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

¶Sincerely,
¶Bradley G. Morton
¶Public Utilities Consumer Analyst II
¶Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52899

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52842

Date: 6/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Gary

Kuykendall

Account Name:

Gary & Sally Kuykendall

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ

Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

Mike Weber

Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No. SW 02519A-06-0015

Sent: Sunday, June 11, 2006 9:03 AM

To: Bradley Morton

Subject: Complaint

Reference: Docket No. SW-025191-00-0638

The purpose of this email is to state our strong opposition to the proposed rate increase requested by the Gold Canyon Sewer Company. As retirees, this drastic increase would put a burden on us and many others like us who live in the community. Furthermore, such a drastic rate increase is neither justifiable or reasonable.

Your support in this matter will be greatly appreciated.

Respectfully,

Fred & Sally Kuykendall

Gold Canyon, AZ

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Monday, June 12, 2006 10:14 AM
[REDACTED]

Subject: RE: Complaint

Dear Mr & Mrs Kuykendall,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners are aware of your concerns. If you have further issues please contact me.

Sincerely,

Bradley G. Morton
End of Comments

Date Completed: 6/12/2006

Opinion No. 2006 - 52842

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52841**Date:** 6/12/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Robert****Konecny****Account Name:**

Robert & Barbara Konecny

Home: [REDACTED]**Street:**

[REDACTED]

Work:**City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218**is:****Utility Company:****Gold Canyon Sewer Company****Division:**

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

[REDACTED]
Sent: Monday, June 12, 2006 6:59 AM

To: Bradley Morton

Subject: Docket No. SW-025191-00-0638

My wife and I wish to strenuously object to the 101% rate increase requested by the Gold Canyon Sewer Company. Their rates are considerably above average sewer rates for municipalities in the surrounding areas. Additionally, it has been about 11/2 years since their last rate adjustment and a promise of no rate increases in the near future and promises to correct existing problems have not been corrected. I am sure you will hear these complaints from many residents in the coming months before your October hearing and if you had the courage to come to Gold Canyon you could hear a lot more of them in person. Your current hearing location is hardly conducive to hearing complaints voiced in person. Nevertheless, please add this complaint to your portfolio. Thank you. Robert & Barbara Konecny, [REDACTED]

85218

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

From: Bradley Morton

Sent: Monday, June 12, 2006 10:07 AM

To: 'Robert M. Konecny'

Subject: RE: Docket No. SW-025191-00-0638

Dear Mr & Mrs Konecny,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If I can be of further help, please contact.

Sincerely,

Bradley G. Morton
End of Comments

Date Completed: 6/12/2006

Opinion No. 2006 - 52841

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52839**Date:** 6/12/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Paul**Fillion****Account Name:** Paul & Joyce Fillion**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

[REDACTED]
Sent: Monday, June 12, 2006 8:51 AM

To: Bradley Morton

Subject: Complaint Against Gold Canyon Sewer Corp.

Dear Mr. Morton;

I wish to file a complaint against the Gold Canyon Sewer Corp for what we consider to be a breach of verbal contract. The sewer corp told us outright that expansion of the treatment plant would not result in an increase in rates charged its customers. They were clear in their desire to expand the facility and asured owners near the plant that no additional fees would be charged since the population expansion in the far east valley would be such that recouping costs could be achieved.

Now it appears that they are asking for an outrageous increase. A three to five percent increase would be more realistic.

My wife and I plus neighbors earnestly request that your office and Commission find the sewer company's request out of order and if necessary grant only a minimal increase.

Thank you for your consideration of our concerns. We plead for government by the people and for the people.

Sincerely,

Paul and Joyce Fillion

[REDACTED]
Gold Canyon, Az 85218

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Monday, June 12, 2006 10:00 AM
To: 'paul fillion'
Subject: RE: Complaint Against Gold Canyon Sewer Corp.

Dear Mr & Mrs Fillion,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If I can be of further help please contact me.

Sincerely,

Bradley G. Morton
End of Comments

Date Completed: 6/12/2006

Opinion No. 2006 - 52839

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 52846**Date:** 6/12/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

Lisa

Quaid

Account Name:

Lisa Quaid

Home: [REDACTED]**Street:**

[REDACTED] y

Work:**City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218**is:****Utility Company:**

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]**Nature of Complaint:**

Docket No Sw 02519A-06-0015

Sent: Thursday, June 08, 2006 9:42 AM

To: Bradley Morton

Subject: Proposed Rate Increase Gold Canyon Sewer Docket No. SW-025191-00-0638

Dear Mr. Morton:

Please focus your investigation of this proposal by Gold Canyon Sewer with comparison figures of the surrounding cities. I believe this is a completely unfair rate increase and serves to add another corporations ability to profit from their customers to provide for salaries of their corporate executives. Their original statement to the residents who live in this area when taking on an upgrade in their facilities included no additional rate hike. Then why now?

The case is Docket No. SW-025191-00-0638 and this is a formal complaint. Thank you for your time and consideration.

Sincerely,

Lisa Quaid

Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Monday, June 12, 2006 10:40 AM
To: 'Lisa Quaid'
Subject: RE: Proposed Rate Increase Gold Canyon Sewer Docket No. SW-025191-00-0638

Dear Ms. Quaid,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company Rate case and will docket it so it is part of the case and the Commissioners will be aware of your opinion. Please contact me if you have further issues.

Sincerely,

Bradley G. Morton
End of Comments

Date Completed: 6/12/2006

Opinion No. 2006 - 52846

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52845

Date: 6/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Tom

Slater

Account Name:

Brown Family Communities

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR: [REDACTED]

State:

AZ

Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No Sw 02519A-06-0015

Sent: Friday, June 09, 2006 4:02 PM

To: Bradley Morton

Subject: docket no. SW-025191-00-0638 - complaint

I want to protest the actions of proposed rate increase against Gold Canyon Sewer Company.

The rates this profit hungry company is proposing is utterly ridiculous. Why should the citizens of Gold Canyon be charged this outrageous fee when other cities charge half as much.

This is completely unfair to us.....

Thomas Slater

Resident

Tom Slater

Brown Family Communities

Rogers Ranch

47th Ave & Baseline

[REDACTED] st contact number]

*End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Monday, June 12, 2006 10:35 AM
To: 'Tom Slater'
Subject: RE: docket no. SW-025191-00-0638 - complaint

Dear Mr Slater,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,

Bradley G. Morton
End of Comments

Date Completed: 6/12/2006

Opinion No. 2006 - 52845

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Fax:****Priority:** Respond Within Five Days

Opinion No. 2006 - 52872**Date:** 6/12/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

Cassandra

Knight-McCleary

Account Name:

Cassandra Knight-McCleary

Home:**Street:****Work:****City:**

Gold Canyon

CBR: 602.277.551 x7616**State:**

AZ

Zip: 85218**is:** Other

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:**Contact Phone:****Nature of Complaint:**

Docket No SW 02519A-06-0015

Consumer against rate increase as being too high. Feels utility is over earning.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

Docketing and rate case affected.

End of Comments

Date Completed: 6/12/2006**Opinion No.** 2006 - 52872

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52870

Date: 6/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Elizabeth

Gebbia

Account Name: Elizabeth Gebbia

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ **Zip:** 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

Consumer against rate increase as being too high. Feels utility is over earning.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketing and rate case affected.

End of Comments

Date Completed: 6/12/2006

Opinion No. 2006 - 52870

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** ([REDACTED])**Priority:** Respond Within Five Days**Opinion No.** 2006 - 52865**Date:** 6/12/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

James

Bell

Account Name:

James Bell

Home: [REDACTED]**Street:** [REDACTED]**Work:****City:**

Gold Canyon

CBR:**State:**

AZ

Zip: 85218

is:**Utility Company:**

Gold Canyon Sewer Company

Division:

Sewer

Contact Name: [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

Consumer against increase, feels it should be decreased.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

explained docket and rate case.

End of Comments

Date Completed: 6/12/2006**Opinion No.** 2006 - 52865